

## Important Information Regarding:

### Kingfisher Airlines

Issued: 19<sup>th</sup> August 2011

#### Applies to Options

The following advice relates to policies issued before the 19<sup>th</sup> August 2011.

Media reports indicate that Kingfisher Airlines has delayed paying salaries to its employees. International Passenger Protection (IPP) London has subsequently withdrawn cover for this airline with immediate effect.

**Whilst Kingfisher Airlines continues to operate normally, cover for Kingfisher Airlines is withdrawn for all policies purchased on or after 19<sup>th</sup> August 2011.**

Please also note that exclusion 2 under Section 1 – Travel Services Provider Insolvency, of our Options Policy states:

*We Will Not Pay For:*

2. *Insolvency of a Travel Services Provider if at the Relevant Time, the Travel Services Provider was Insolvent or a reasonable person would have reason to expect the Travel Services Provider might become Insolvent.*

*"Relevant Time" in respect of:*

- a) *Single Trip policies means the issue date of the policy.*
- b) *Annual Multi-Trip means the first time at which any part of the relevant trip is paid for or the time at which the policy is issued, whichever occurs last.*

As the possibility now exists that the airline may become insolvent, cover under the Insolvency benefit has been withdrawn.

#### **IMPORTANT - GENERAL ADVICE**

This information must be read in conjunction with the Travelsure Policy Wording as certain restrictions and exclusions apply.

These exclusions and restrictions are detailed in the Travelsure Policy Wording and in particular we draw your attention to "The Benefits" and "General Exclusions" sections of the Wording.

**This advice will be updated as new information comes to hand.**

Should you have any further enquiries please contact our Customer Service Team on 0800 500 225.